



## Dana's Dog Spa and Boarding, LLC

### GROOMING CONSENT FORM

Dog/Cat Name \_\_\_\_\_ Birth Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Weight \_\_\_\_\_ Lbs.

Breed \_\_\_\_\_ Sex : Male Female Color \_\_\_\_\_

Is your pet (please circle one) Yes, Spayed/Neutered - No, my Dog is not Spayed/Neutered

Vet. Hosp / Contact Name \_\_\_\_\_ Phone # \_\_\_\_\_

VACCINATIONS: Owner is required to provide veterinary proof of current and updated Rabies, Distemper, and Bordetella.

#### OWNER/EMERGENCY CONTACT INFO:

Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Cell Phone (\_\_\_\_\_) \_\_\_\_\_ Secondary# (\_\_\_\_\_) \_\_\_\_\_

EmailAddress \_\_\_\_\_

EMERGENCY CONTACT NAME: \_\_\_\_\_ Phone# \_\_\_\_\_

Any special needs or health problems? \_YES \_NO If yes, please describe below:

\_\_\_\_\_

Is your pet currently on any medications? \_ NO

\_ YES If yes, please describe, \_\_\_\_\_

Grooming

Instructions: \_\_\_\_\_

\_\_\_\_\_

Is it ok to shave big mats that are painful to brush out? \_YES \_NO

Is it ok to go shorter all over due to matting? \_YES \_NO



## **Dana's Dog Spa and Boarding, LLC**

Thank you for choosing Dana's Dog Spa and Boarding, LLC to be your pet's beauty spa. We have been proudly serving the Hutchinson area for over 20 years. Your pet is very important to us, we would like to assure that every effort is made to make your pet's grooming experience as safe and pleasant as possible.

To maintain a safe, comfortable environment, we do require all pets to be current on their vaccinations and to wait at least 48 hours after shots before checking in. Please provide us with a copy of your pet's vaccination record.

### **Health/Medical Problems or Senior Dogs**

Grooming procedures can sometimes be stressful especially for a senior dog or dogs with health problems. Because of this, grooming can expose hidden medical problems as well as aggravate a current one, whether it be during or after the groom. Because senior dogs and dogs with health problems have a greater risk of injury, these dogs will be groomed for cleanliness and comfort as Dana's Dog Spa and Boarding, LLC will not compromise any dog's health and/or wellbeing to achieve "the perfect groom". The dog owner will advise Dana's Dog Spa and Boarding, LLC of any medical, physical, emotional issues, allergies, sensitivities, or pre-existing conditions. These conditions may include, but are not limited to prior surgeries, hip and/or joint issues, warts, moles, ear infections or skin problems. The owner will also inform Dana's Dog Spa and Boarding, LLC of new conditions as they arise. Dana's Dog Spa and Boarding, LLC will not be responsible for accident or injury to an elderly or health-compromised pet during their grooming. By signing below, the owner is stating that Dana's Dog Spa and Boarding, LLC has permission to groom their senior dog and has discussed all (past and present) health problems.

### **Fleas/ Ticks:**

If fleas are found on your pet, it is Dana's Dog Spa and Boarding, LLC policy to give a flea bath at an additional minimum cost of \$15.00. We will notify you if possible. This cost covers the special shampoo; time and extra clean up to ensure no fleas or ticks are active in our spa. Flea shampoo kills the fleas on the pet, if fleas are in the home/pet area, the flea shampoo will not protect the pets(s) from them once they leave the unit. If Ticks are found we will remove them for no extra charge and the owner will be notified.



## **Dana's Dog Spa and Boarding, LLC**

### **Matted Dog Policy:**

Pets with matted coats will require extra attention. If the matting is minimal and the pet responds well we may brush them out for an extra fee (\$10 - \$20). If we do not believe we can remove the mats in a timely manner or we feel your pet is in pain, we will not continue and will clip short/shave. We firmly believe grooming should be an enjoyable experience and will not put your pet through the discomfort of unnecessary dematting. We will notify you before shaving your dog, if permission to shave down is denied, your pet will not get a bath or haircut and must be picked up as is. There is a greater risk of nicking, scratching, cuts etc; a matted dog during the grooming process. In addition, the skin may appear red, itchy and irritated due to the lack of oxygen reaching in and under the mats. Dana's Dog Spa and Boarding, LLC will not be held responsible for any injury sustained while grooming a matted dog, including any after effects. Our Groomer will be happy to demonstrate some effective brushing techniques for matting prevention. Regular brushing at home with a brush and comb as well as keeping your pet on a 6-8 week grooming schedule will help prevent matting.

### **Accidents:**

Although accidents are very rare, there is a risk when dealing with pets. Grooming equipment are sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around. Any incident, no matter how small will be communicated to the pet owner. If necessary, Dana's Dog Spa and Boarding, LLC will transport your pet to a veterinarian. Any veterinary bills resulting from a pet being matted, elderly, aggressive, a difficult temperament or from a preexisting or unforeseeable condition will be the sole responsibility of the owner. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified of the accident.

### **Use of Muzzle:**

Muzzling does not harm your pet and protects both the pet and the groomer. In some cases, muzzling may even calm a stressed animal, allowing the grooming process to continue. If your pet still acts in a way that is dangerous, Dana's Dog Spa and Boarding, LLC has the right to stop grooming services at any time and a service fee will be collected. We do not muzzle unless your pet gives us a reason to.

### **Dangerous/Aggressive Animals or Behavior Issues:**

Owner MUST inform Dana's Dog Spa and Boarding, LLC if your pet bites, has bitten, is aggressive, unpredictable and/or has any other behavioral issues. If owner fails to notify us of any potential danger or behavioral issue, you can and will be liable for all medical fees, out of work compensation, as well as any and all property damage. We will make every attempt to groom uncooperative pets, but we may not be able to complete grooming on pets that pose a threat to themselves, other pets or our groomers.



## Dana's Dog Spa and Boarding, LLC

### **Satisfaction:**

Your satisfaction is important. If you are unhappy for any reason, and would like something adjusted, we will be happy to make any adjustments when you pick-up your pet from his/her appointment. Once, however, you take your pet home from the appointment, we will only accept return visits for adjustments 24 hours after your appointment. Any adjustments after will be charged a grooming fee of some kind.

### **No-shows & Cancellations:**

No shows, last minute cancellations (less than 24 hours' notice) or continual re-scheduling are subject to a \$30.00 FEE PER PET which will be added to your next appointment. You may reserve another appointment by credit card for a full groom and the no-show fee. We understand there are emergency situations and will work with you, but not on a continued basis. Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment if we knew. Please note - No Shows or Last-Minute Cancellations during Holiday weeks will result in a \$30.00 no show fee and pre-payment may be needed prior to ALL future appointments.

### **Returned Check Policy:**

Checks that are returned are subject to a \$25.00 Service Fee. Future appointments must be paid in Cash or With Credit Card PRIOR to the start of your pet's next appointment. Dana's Dog Spa and Boarding, LLC may take pictures of your pet, before and after grooming, for my website, advertising, and education.

By signing below, you indicate that you understand and agree to our terms of service; that you understand and agree to release and hold harmless Dana's Dog Spa and Boarding, LLC, its owners, employees and affiliates from and against any and all liabilities, expenses, damages, and costs (including attorney fees) resulting from any service provided or injury (including death) to your pet(s) while in our care or afterward.

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(owner's printed name)

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(owner's signature)

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(pet's name)